

Repair or Alteration Request Guide

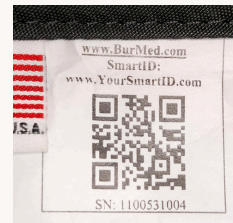
Please provide the below information so we can appropriately review your request

1. Item's Serial Number

- **Eyewear:** Located on the right arm of the frame, 10-12 digits long.



- **Garments:** Found on the tags.



2. Contact Information:

- Name, email address, ship-to address, and phone number for our direct contact.

3. Photos of the Issue:

- Include images of the problem area.
- For protective material concerns, attach fluoroscopy images.
- **For alteration requests, PROVIDE PHOTOS IN ALL THREE POSES shown** below, front, side (with arms raised), and back. If you have a vest and kilt, wear both in the pictures.



Note: Additional photos may be requested based on the alterations needed.

Once you've gathered everything, email us at information@burmed.com.
You'll receive a case number to track your request.
Our team aims to respond within 24-48 business hours.